

Free Help

Fast

Anywhere, Anytime



Information



# Ask Here PA

Live Answers to Your Questions, 24/7

[www.AskHerePA.org](http://www.AskHerePA.org)

Answers

Reference

Live Chat Help

24 / 7 / 365

Easy to Use

Research Help



Ask Here PA

Chat now with  
a Librarian

## What is Ask Here PA?

- Statewide live chat reference service available 24/7/365
- Free service for all residents of PA
- Utilizes the speed and convenience of the Internet with the information savvy of librarians



## Why Ask Here PA?

- You can use it from anywhere
  - ...In school, in home or in the library
- It is entirely web based
  - ...No software to install on computers



## How does Ask Here PA work?

- Log on to [AskHerePA.org](http://AskHerePA.org) from any computer with Internet access
- After you send your question a librarian will respond by typing an answer and showing you relevant Web sites
- Logon is anonymous; students are only required to provide a screen name, question, and zip code



# How Does Ask Here PA Look?

Hello, Erin (No e-mail provided)

[Practice] Chat Transcript: I need to find advertisements from old newspapers

**HEA\_ADMIN:** Librarian 'HEA\_ADMIN' has joined the session.

**HEA\_ADMIN:** Hello and welcome to Ask Here PA. Please wait a moment while I review your question.

**Erin:** hi

**HEA\_ADMIN:** Is there a specific newspaper you are looking to find?

**Erin:** no. it just needs to be from the 1800's.

**HEA\_ADMIN:** Ok. The State Library of PA has a historic newspapers collection available online.

**Erin:** ok

**HEA\_ADMIN:** I'm going to show you a paper from the 1850's.

**HEA\_ADMIN:**  
<http://205.247.101.31/cdm4/document.php?CISOROOT=/sstlp-newsp&CISOPTR=4496&REC=1>

Newest Message

**HEA\_ADMIN:**  
[http://www.portal.state.pa.us/portal/server.pt/community/collections/8728/pennsylvania\\_historic\\_newspapers](http://www.portal.state.pa.us/portal/server.pt/community/collections/8728/pennsylvania_historic_newspapers)

Compose message and send to librarian:

Send

home : browse : advanced search : preferences : my favorites : about : help

## State Library of Pennsylvania: Pennsylvania Historic Newspapers Collection

A Collection of the Access Pennsylvania Digital Repository

results 1-50 of 88 item(s) page 1 of 2 : ( << 1 2 >> ) :: previous : next

Search results for: 88 item(s) for: "lancaster intelligencer" search again

	Image:	Published in:	Title:	Date:
<input type="checkbox"/> 1.		Lancaster, Pa.	Lancaster Intelligencer	1852-11-23
<input type="checkbox"/> 2.		Lancaster, Pa.	Lancaster Intelligencer	1852-12-21
<input type="checkbox"/> 3.		Lancaster, Pa.	Lancaster Intelligencer	1852-11-04

Chat here

Websites here

## Who Are You Chatting With on Ask Here PA?

- Ask Here PA is provided by professionally trained library staff
- Staff provide this service as part of their regular library employment
- Sessions are reviewed by statewide and local library administrators



# What Kinds of Questions Can You Ask?

You can ask just about anything!

- "I need some help with research for my science fair project."
- "What were the causes of the Civil War?"
- "How do I find good magazine articles about Francis Scott Key Fitzgerald?"
- "What animals in PA are on the endangered species list?"



## Will Ask Here PA Help Me Do My Math?

- Ask Here PA will not provide the answers to math questions
- Staff will find you resources to help you understand how to do your math on your own



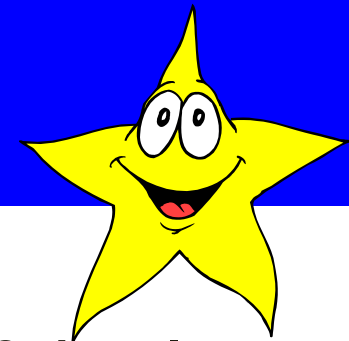


## How Fast is Ask Here PA?

- Most questions can be answered within 5 - 15 minutes
- Staff may simply provide the information and/or show you how to find the answer for future use



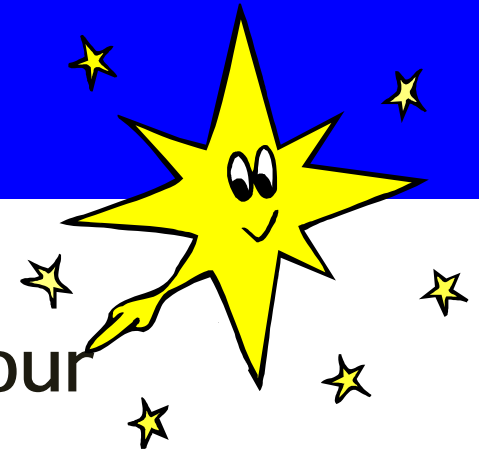
## User Comments



- “It is a great help. I have used it in Elem. School. Now I am in middle so it helps me now better than ever! I love this website!”
- “It was so easy! My world history teacher told us about this but I was skeptical of using it at 8:45 Saturday night. Thankfully there was a very nice librarian here to help! He gave me more information than I could have hoped for! Thanks again!!”



## More User Comments



- “Wonderful service - I spend an hour searching for what I needed and the Librarian found what I needed in 4 minutes - thanks so much!”
- More customer comments online at:  
[www.askherepa.org/customer\\_comments.htm](http://www.askherepa.org/customer_comments.htm)



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Open  
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